

Customer Satisfaction Survey



Ukulele Henry

Care & Nursing Home Entertainer



07871708844 info@ukulelehenry.co.uk www.ukulelehenry.co.uk

Ukulele Henry requests your help. Please complete the following Customer Satisfaction Survey based on the entertainment he recently provided for your organization. Thank you for your time.

Name: Karen Weaver

Date: 16-8-17

Name of Venue: Priory Gardens Care Home

1. How would you rate the entertainment?

Excellent Good Average Poor

2. Do you think the entertainment was value for money?

Excellent value Good value Average value Poor value

3. Was the entertainment length too long, too short, or about right?

Too Long Slightly too long About right Too short

4. How likely is it that you would recommend Ukulele Henry?

Extremely likely Most likely Likely Not likely

5. Did Henry communicate and engage with the audience?

Excellent Good Fair Poor

6. Is there anything you'd like to share about Ukulele Henry? Comments/Testimonial:

[Add your comments below. Please continue on the back of the page if you require additional space.]

Excellent show value for money, residents, staff and family love the show. 2 hours excellent for fair but 1 1/2 hours would suit in home

Please check this box to grant us permission to use your testimonial on our website or in our future marketing efforts.

Please check this box if you are willing to act as a reference for Ukulele Henry in the future.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!