



# Ukulele Henry



Care & Nursing Home  
Entertainer

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## Customer Satisfaction Survey

Ukulele Henry requests your help. Please complete the following Customer Satisfaction Survey based on the entertainment he recently provided for your organization. Thank you for your time.

Name: Sandra Marsden

Date: 9<sup>th</sup> June 2014

Name of Venue: The Hawthornes Care Home

### 1. How would you rate the entertainment?

Excellent  Good  Average  Poor

### 2. Do you think the entertainment was value for money?

Excellent value  Good value  Average value  Poor value

### 3. Was the entertainment length too long, too short, or about right?

Too Long  Slightly too long  About right  Too short

### 4. How likely is it that you would recommend Ukulele Henry?

Extremely likely  Most likely  Likely  Not likely

### 5. Did Henry communicate and engage with the audience?

Excellent  Good  Fair  Poor

### 6. Is there anything you'd like to share about Ukulele Henry? Comments/Testimonial:

[Add your comments below. Please continue on the back of the page if you require additional space.]

All the Residents thoroughly enjoyed it, and asked me to re-book. The Show went on for 2 hours, which was excellent value for money. Also, the inter-action with his audience was spot on. He made each and every individual Resident feel special.

Please check this box to grant us permission to use your testimonial on our website or in our future marketing efforts.

Please check this box if you are willing to act as a reference for Ukulele Henry in the future.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!