

Customer Satisfaction Survey



Ukulele Henry

Care & Nursing Home
Entertainer



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Ukulele Henry requests your help. Please complete the following Customer Satisfaction Survey based on the entertainment he recently provided for your organization. Thank you for your time.

Name: Jacqueline Ashley

Date: 19/6/15

Name of Venue: Thornton Hill Care Home

1. How would you rate the entertainment?

- Excellent Good Average Poor

2. Do you think the entertainment was value for money?

- Excellent value Good value Average value Poor value
I think it's excellent value indeed but we're always struggling to raise money so would love to have you here if we could but think your price is very good.

3. Was the entertainment length too long, too short, or about right?

- Too Long Slightly too long About right Too short

4. How likely is it that you would recommend Ukulele Henry?

- Extremely likely Most likely Likely Not likely

5. Did Henry communicate and engage with the audience?

- Excellent Good Fair Poor

6. Is there anything you'd like to share about Ukulele Henry? Comments/Testimonial:

[Add your comments below. Please continue on the back of the page if you require additional space.]

Thought the way you interacted with the audience was fantastic. Many of these women will have lost their husbands & I think a cheeky wink, a touch of a hand, a peck of the hand will have meant the world to them.

Loved how you got everyone involved & told stories. It is not just about the singing... which was great mind you. Loved the mixture of slow and fun songs to keep them interested & entertained & also to stir up emotion.

Please check this box to grant us permission to use your testimonial on our website or in our future marketing efforts. *thank you so much.*

Please check this box if you are willing to act as a reference for Ukulele Henry in the future.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!