



# Ukulele Henry

Care & Nursing Home  
Entertainer



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## Customer Satisfaction Survey

Ukulele Henry requests your help. Please complete the following Customer Satisfaction Survey based on the entertainment he recently provided for your organization. Thank you for your time.

Name: Gillian Greenhalgh

Date: 18.6.18.

Name of Venue: Wingates Residential Home

### 1. How would you rate the entertainment?

Excellent       Good       Average       Poor

### 2. Do you think the entertainment was value for money?

Excellent value       Good value       Average value       Poor value

### 3. Was the entertainment length too long, too short, or about right?

Too Long       Slightly too long       About right       Too short

### 4. How likely is it that you would recommend Ukulele Henry?

Extremely likely       Most likely       Likely       Not likely

### 5. Did Henry communicate and engage with the audience?

Excellent       Good       Fair       Poor

### 6. Is there anything you'd like to share about Ukulele Henry? Comments/Testimonial:

[Add your comments below. Please continue on the back of the page if you require additional space.]

Henry has a deep understanding of the needs of an audience who are mainly Dementia patients. Henry engaged with them all and tailored his approach to each persons mood/needs. It was so wonderful to see them all joining in and so thoroughly enjoying the afternoon. Staff, visitors & residents all had a ball!! Thank you so much Henry.

Please check this box to grant us permission to use your testimonial on our website or in our future marketing efforts.

Please check this box if you are willing to act as a reference for Ukulele Henry in the future.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!